

Removing Saved Outlook Password from Windows

1. Go to "Control Panel" and open "Credential Manager".

8		All G	ontrol Panel Items			- • ×
⊕ ⊕ ∽ ↑ ₩ ► Control Panel ► A	III Control Panel Items				マ ヴ Search Control Panel	٩,
Adjust your computer's settings					View by: Large icons	•
Y Action Center	Administrative Tools	AutoPlay	RitLocker Drive Encryption	Boot Camp		
Color Management	Credential Manager	Date and Time	Default Programs	Device Manager		
Devices and Printers	Jisplay	🚱 Ease of Access Center	i Family Safety	File History		
Flash Player (32-bit)	Folder Options	Fonts	🝓 HomeGroup	lndexing Options		
Internet Options	Java	Keyboard	💭 Language	Location Settings		
🐌 Mail	J Mouse	Network and Sharing Center	Notification Area Icons	NVIDIA Control Panel		
Performance Information and Tools	Personalization	Phone and Modern	Power Options	Programs and Features		
QuickTime (32-bit)	necovery	😥 Region	RemoteApp and Desktop Connections	Sound		
Speech Recognition	Storage Spaces	Sync Center	🍇 System	Taskbar		
Troubleshooting	Ser Accounts	😻 Windows 7 File Recovery	Windows Defender	Windows Firewall		
Windows Update						

2. Click on "Windows Credentials" and remove windows credential "lehpcasarray.lc.forest" and remove <u>MS.Outlook.xxxxx@owa.lehman.cuny.edu</u> under Generic Credentials.



3. Open Outlook and try log in again.

Please contact the IT Center Help Desk (Carman Hall 108 or (718) 960-111 or <u>help.desk@Lehman.cuny.edu</u> if further assistance is needed.



